

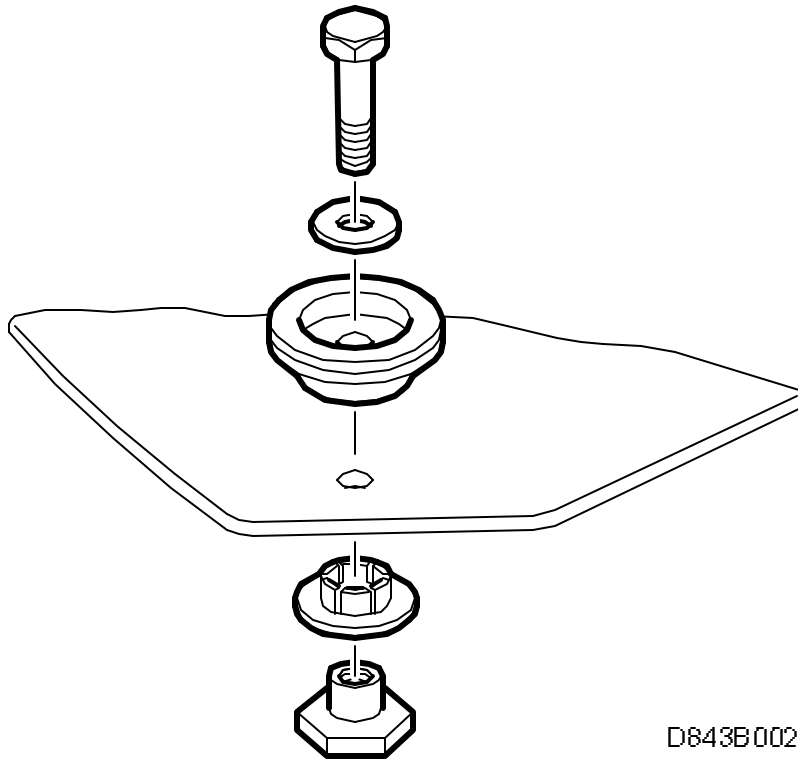
**SERVICE INFORMATION**

Bulletin Nbr: 811-2100

Date:.....May 1999

Market: all

**Noise from the door window glide rollers**



**Cars concerned**

All Saab 9-3 Convertible M98 - M99 up to and incl. chassis no. X7057279.

**Background**

On certain cars, the friction in the glide rollers can cause high-frequency creaking noise. In case of customer complaints, change the glide rollers to new rollers with the following part number.

**Materials**

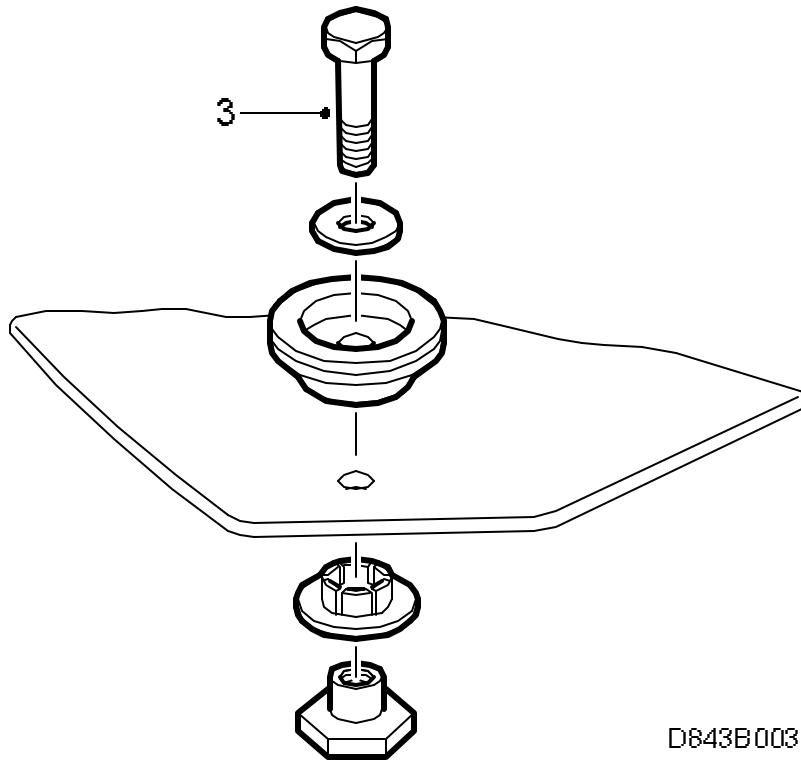
51 13 436 Glide roller dark grey (4 pcs/car)

(CA: 30582925)

**Diagnostic procedure**

The procedure should be carried out on both left-hand and right-hand door windows.

1. Remove the door window. See WIS "Convertible 9-3", chapter "Adjustment, replacement", "Door window".



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2. Lay the window glass on a soft and level surface.
3. Remove the glide rollers. Loosen the screw (hold the nut on the rear of the window). Remove the glide roller.
4. Fit the new glide rollers part no. 51 13 436. Tighten the screws.

**Tightening torque : 9 Nm (6.7 lbf ft)**

5. Remove the door window rear guide rail. See WIS "Convertible 9-3", section "Adjustment, replacement", "Door window rear guide rail".
6. **Wash off all lubricant from the inside of the guide rail.**

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### Important

It is absolutely forbidden to use lubricant on the inside of the guide rail.

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7. Fit the guide rail. See WIS "Convertible 9-3", chapter "Adjustment, replacement", "Door window rear guide rail".

8. Fit the door window. See WIS "Convertible 9-3", chapter "Adjustment, replacement", "Door window".

**Warranty/Time information**

Failed Object: 84391

Fault/Reason code: 40

Location code: 09 (US= 9)

Warranty Type (US): 01

Repair/Action code: 01

Labour Operation (US): 84391

(CA: 0183 L/side; C0182 -R/side)

Time: 0.7 hours/side