

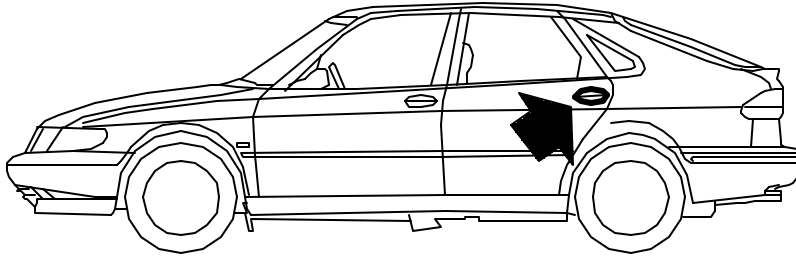
**SERVICE INFORMATION**

Bulletin Nbr: 831-2107 ed. 2

Date:.....Juni 1999

Market: US, CA

**Rear doors, difficult to open from outside**



**Cars affected**

Saab 9-3 5D M98 and M99 within the following VIN interval: W2050308 up to and including X2054817.

**Background**

After a period of use, the rear doors may gradually become more difficult to open from outside. The problem occurs especially in warm climates.

Certain components in the lock unit have therefore been given a different surface treatment, which has improved operation.

Change the lock units after customer complaint.

**Parts required**

51 17 452 Lock unit, rear left door (CA: 30581350)

51 17 460 Lock unit, rear right door (CA: 30581351)

44 71 256 Water barrier, left-hand

44 71 256 Water barrier, right-hand

**Procedure**

Replace the lock unit as described in WIS "Doors and locks", "Adjustment/replacement", "Door lock, rear door".

**Warranty/Time Information**

Failed Object: 83 417

Fault/Reason code: 27

Location code: 09 (US=3/4)

Warranty Type (US): 01

Repair/Action code: 01

Labour Operation (US): 83417

Labour Operation (CA): B4660 R/side, B4551 L/side

Time: 0.3 hours + 0.1 hours straight time