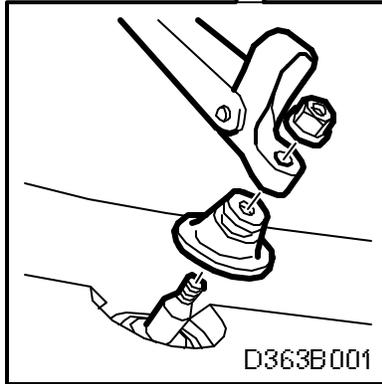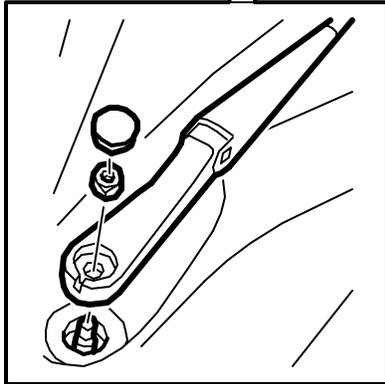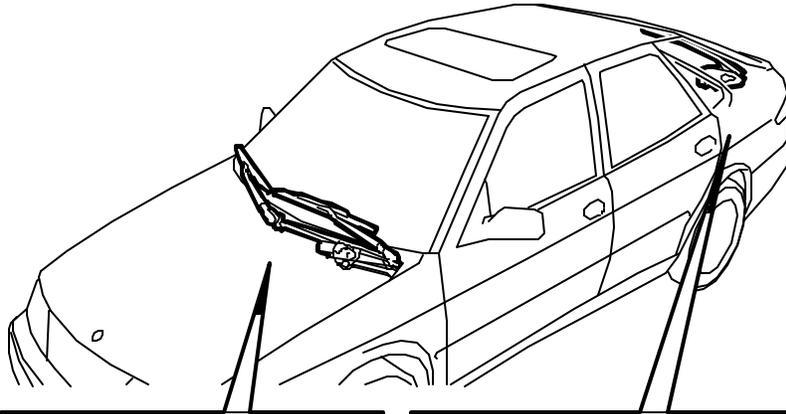**SERVICE INFORMATION**
Bulletin Nbr:   363-2027
Date:..........SEPTEMBER 1998
Market:        US, CA

**Nuts on rear window and windshield wiper arms come loose**



**Cars affected**

Saab 900/9-3 (3D/5D) M94-

Front nut, 3D/5D: M99 X2020605

Rear nut, 3D/5D: M98 W2054372

Front nut, CV: M95 - M99 X7020209

**Background**

The nut (M6) securing the rear window wiper on the cars concerned may come loose, preventing the rear window wiper from functioning satisfactorily.

The nuts (M8) securing the windshield wiper arms on the cars concerned may come loose, preventing the windshield wipers from functioning satisfactorily.
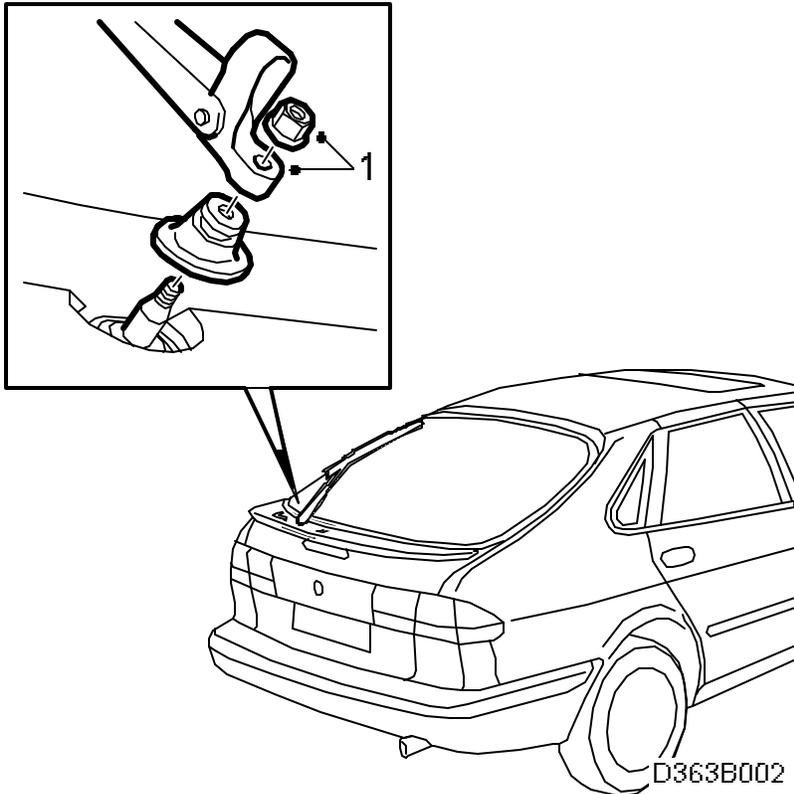
Rectify as follows after customer complaint.

**Parts required**

(16) 74 96 268 Loctite 242 (CA: 12345382)
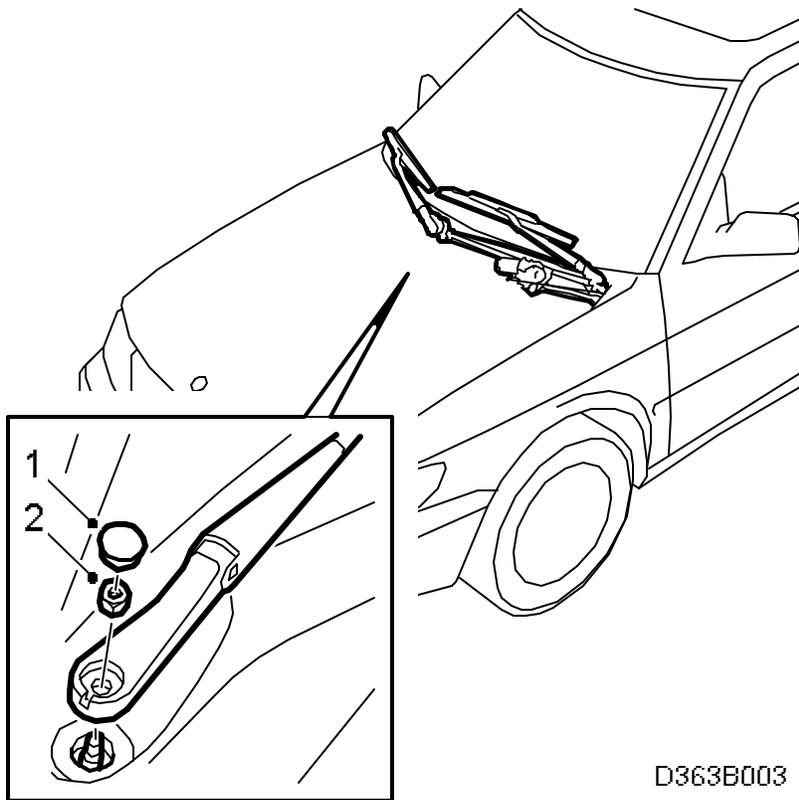
**Procedure**

### Rear window wiper arm



1.  Lift the protective cover and undo the nut.

2.  If the wiper arm comes loose from the lead through, align the centre of the blade to the edge of the black area on the left-hand side of the window.

3.  Apply a few drops of Loctite 242, part no. (16) 74 96 268, to the thread in the nut and fit the nut.

    **Tightening torque: 8.5 Nm (6.2 lbf ft)**

4.  Check the function.

### Windshield wiper arm

D363B003

1.  Remove the protective cover with a screwdriver.

2.  Remove the nut.

3.  Apply a few drops of Loctite 242, part no. (16) 74 96 268, to the thread in the nut
    and fit the nut.

    **Tightening torque: 20 Nm (14.7 lbf ft)**

4.  Fit the protective cover and repeat the procedure on the other wiper arm.

5.  Check the function.


**Warranty/Time Information**

Failed Object: 363 31

Fault/Reason code: 78

Location code: 09

Warranty Type (US): 01

Repair/Action code: 01

Labour Operation (US): 36331

Time: 0.2 hours

(CA: N3621, 0.2 hours)