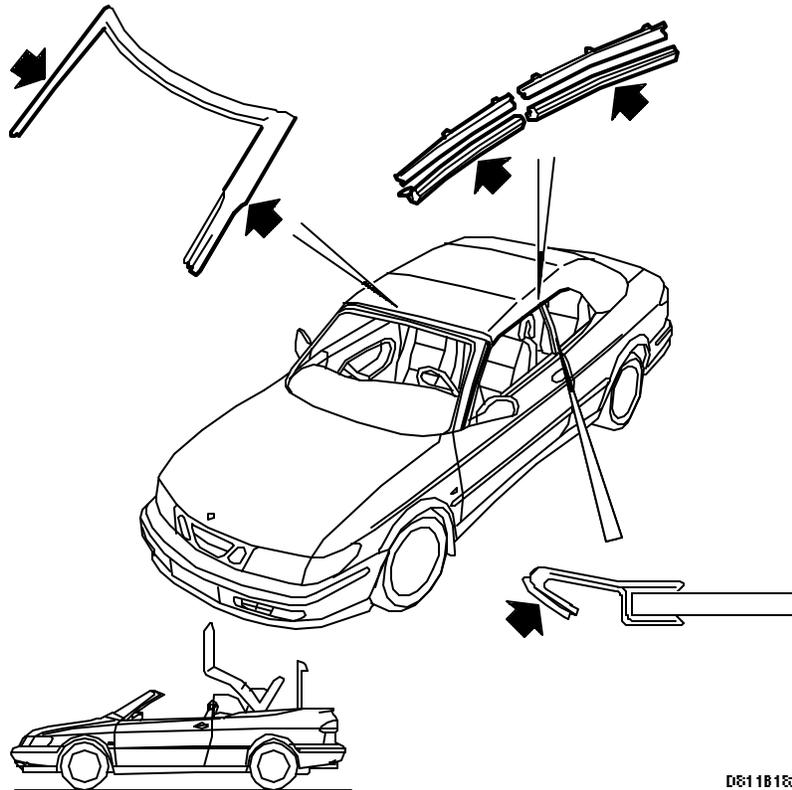


<b>SERVICE INFORMATION</b>	
Bulletin Nbr:	811-2234
Date:	.....May 2000
Market:	all

**Noise from side window seals on Convertible**



**Cars affected**

All Saab 9-3 CV

**Background**

Vibration of the side windows causes slip varnish wear on the seals and impairs the noise suppressing qualities of the slip varnish.

After customer complaint, lubricate the seals as described below.

**Symptom description**

Squeaking or ticking noise from side window seals.

**Parts required**

16-30 32 497 Krytox Aerosol KSP 105 lubricant (sufficient for two cars).

### Procedure

1. Press the ROOF button to open the soft top about half way while the soft top cover is standing straight up. Place the soft top support, special tool (16) 82 93 144, so that the soft top will not fall once the hydraulic pressure has been released. The rear windows must be raised and the door windows lowered.
2. Apply lubricant to the surface of the sealing strips as illustrated.

### Time/Warranty information

To resolve a customer complaint for a vehicle in warranty, submit a claim using the following information:

Failed Object: 84471

Fault/Reason code: 42

Location code: 09 (US=...) 09

Warranty Type (US):

Repair/Action code: 07

Labor operation (US):

Time: 0.2 hrs.